

Dear Homeowner, Dynamic Door Service is proud to have supplied you with your new garage door and accessories.

SAFETY TIPS

Some routine safety and preventative maintenance tips from Dynamic:

- 1 Keep remote controls away from children and do not let them play with the wall control panel.
- 2 Surveys show that 71% of people use their garage remote to enter their homes. Treat your remote exactly as you treat your other house keys.
- 3 Twice a year, you should deactivate the automatic opener (while the door is in the closed position). This can be done by pulling on the red cord or pull rope. The door will then be in manual mode.
- 4 Balance Test: once the door is in "manual mode" check to see if it is properly balanced. You should be able to lift the door easily with only two fingers. If this is not the case, you may have a cable or spring malfunction. Call Dynamic to speak with a service technician immediately. Toll free 1300 658 308. You re-engage the auto opener by pushing up on the lever at the other end of the cord.
- 5 Visually inspect rails, chain/belt and mounting brackets. Horizontal rails should always be parallel to ensure the door operates properly.
- 6 Lubricate all metal parts twice a year with a proper metal lubricant (not WD-40).
- 7 The garage door and opener must be professionally maintained and serviced as a minimum every 12 months or 2,500 cycles. The garage door opener may be fitted with a Service Due Reminder which will sound an audible alarm, beeping eight (8) times every time the door opens, as a reminder that a professional service is recommended.

If you don't feel experienced enough to attend to any of these tasks, just give us a call, toll free on 1300 658 308 and we'll schedule a service call. In addition to the above safety tips, you should have a full safety check and service of your garage door annually. Again, call us toll free to arrange.

If you have any questions regarding our Warranty process please call us on 1300 658 308 or email service@dynamicds.com.au. We will require a certificate of occupancy or proof of installation date.

Keep this Safety Leaflet with your other product warranties for easy referencing.

Service Department:

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